



HEDDINGHAM MEDICAL CENTRE

# PATIENT NOTICE

**Wednesday 7 October**

The NHS has an urgent situation with our supplier Roche with their supply of reagents to hospitals and GP practices including our Surgery.

- We apologise on behalf of the NHS for this situation.
- Our supplier of chemicals ('reagents'), Roche, has written to us advising of disruption to supply. This is a national problem.
- This means that if the you have arrived for a routine blood test, it will not be done today (7<sup>th</sup> October)
- If the you have arrived for a clinically urgent blood test, then we can take your blood today.
- **This is because there is an issue with reagent supply so we need to prioritise this for patients who need it most urgently.**
- If you are worried and you have been told your blood test is urgent, please contact the person who referred you, your GP or your Consultant.
- We do understand that this is very inconvenient, so please do get in touch with the PALS team at Ipswich Hospital if you wish to discuss this further.

This rapidly changing issue is being prioritised nationally. We are expecting further information imminently on Wednesday 7 October which we will share with you.

**Any queries should be directed to the operations centre at your hospital site.**

Please be assured we are doing everything we can to resume normal service as soon as possible.

Best regards

Dr Angela Tillet and Dr Nick Jenkins

Chief Medical Officers